

PATENT NUMBER

U.S. UTILITY Patent Application

<p>O.I.P.E.</p> <p>72</p> <p>SCANNED <u>54</u> Q.A. <u>CS³</u></p>	<p>PATENT DATE</p>
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APPLICATION NO. 09/540502	CONT/PRIOR	CLASS 705 709	SUBCLASS 229	ART UNIT 2766	EXAMINER Phuong Nguyen
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APPLICANTS

Thomas Brewer
Nelson Yount

TITLE

Channel director for cross-channel customer interactions

PTO-2040
12/99

ISSUING CLASSIFICATION												
ORIGINAL				CROSS REFERENCE(S)								
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)							
INTERNATIONAL CLASSIFICATION												

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<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
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<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)			ISSUE FEE	
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